



**KPC watch® enables the monitoring of hardware, operating system components, applications and complex server-spanning processes - regardless of the size of your IT landscape.**

The Nagios-based monitoring solution obtains its data from locally installed agents as well as from network-based requests with access to:

- » Installed Hardware
- » Local Processes/Services
- » Database systems
- » Local Logfiles
- » Network ports
- » SNMP
- » W MI/CIMOM
- » Port requests for network services

### Monitoring process

The monitoring agent reads the respective inventory (details on hardware, software, services, processes and parameterization) and stores this reporting information centrally.

The following operating systems are monitored:

- » Windows (from Windows 2003)
- » Linux (from Kernel 2.6)
- » AIX (from 5.1)
- » Solaris
- » HP-UX

The monitoring of further components is possible via the standard protocols (TCP/IP, CIMOM, SN MP) and can be implemented on customer request, as can the monitoring of complex Workflows across system boundaries.

With the help of a clear web front end and an intelligent and customizable threshold value monitoring, the performance data (throughput, filling levels, utilization) can be displayed as graphics, diagrams or in tabular form.

### OUR SERVICES

- » Reliable monitoring of:
  - » Hardware
  - » operating system components
  - » Applications
  - » Server-spanning processes
- » Individual reporting functions
- » In-house or order solution according to SLA
- » Troubleshooting/fault-clearing on demand

### YOUR BENEFITS

- » Tested functionality
- » Cross-system solution
- » Individual development opportunities
- » Fast implementation
- » 24/7 IT support
- » Transparent escalation mechanisms
- » Individual threshold adjustment
- » Graphically optimized surfaces
- » Full service from one source



For each monitoring value (check), it is possible to send dedicated threshold values, alarm and notification procedures, recipient groups and alarm periods to define. If the defined thresholds are exceeded, various information paths such as e-mail, SMS or telephone call can be selected for the alarm.

### **Appliance**

The data determined by KPC watch<sup>®</sup> is consolidated on an appliance provided by K&P Computer (Linux-based) for further processing for reporting. The scope of the verification functions can be customized and extended within the scope of the customer-specific adaptations.

### **Monitoring-as-a-service**

KPC watch<sup>®</sup> is the monitoring solution to monitor your IT infrastructure and make performance and abnormalities transparent.

The monitoring can be established as an in-house solution or K&P Computer takes over the monitoring for you according to your specifications. You determine the service level: For example Monday to Friday (9/5) outside your operating hours (e.g. weekends/holidays) or 24/7 - completely according to your needs.

As part of the service provision, K&P Computer ensures round-the-clock monitoring, including incident management, through definierte and transparent escalation mechanisms.

If required, our experts can also take care of fault clearance and troubleshooting.

## **CONTACT**

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